



Women's Safety Initiative

Street audit update

Thank you for keeping this on the agenda and for inviting us to report back on progress with making our city feel a lighter, brighter and safer place to be after dark.

Checks have been carried out on the lights originally reported earlier this year on night audits on 26 October and 10 November.

Streetlights maintained by Wiltshire Council

We were somewhat discouraged to find that of the 38 lights originally reported as not working, which we checked – five months on, only 11 have been repaired and are now working. The remainder are still out.

In the response to the paper tabled at the last area Board, we noted that 16 of the lights that we reported as being unlit were awaiting the LED upgrade. We would like to ask when this upgrade is scheduled to happen? The Wiltshire Council website says:

"Work started on the two year project in Chippenham and the surrounding area in October 2019 and the majority of street lights have now been upgraded in Amesbury, Salisbury, Westbury, Melksham and Devizes. The remaining areas of the county will be completed during 2021."

As we are now in the last quarter of 2022, it would be good to understand when this work is due to be completed!

These two further audits identified an additional 15 street lights out. These have all been reported on the MyWilts reporting system but in summary they are:

00078540 Fisherton Street wall of Splash of Colour/City Hall
00078542 City Hall/Summerlock Approach
00078545 Milford Street wall of Winkworth
00078546 Gigant Street (round corner from Milford Street)
00078548 Old George Mall on wall of Three
00078549 Old George Mall on wall of Lakeland
00078550 High Street wall of New Look
00078551 West Street wall of Salisbury Framing
00078552 Old George Mall light 4a
00078553 Old George Mall light 3b
00080219 The slip road from Waitrose car park to the ring road
00080220 Immediately opposite – on the slip road from Waitrose car park to the ring road
00080222 On Nelson Road outside no 20

00080224 On Endless Street on the wall of the Kebab shop
00080225 On Greencroft at the end of the terrace of houses

We await the outcome of the LHFIG meeting later this month about our recommendations on the areas of the city where we believe a street lighting assessment would be valuable.

Streetlights maintained by National Highways

We checked the lights we had reported to National Highways on the ring road and as of 10 November are pleased to report that all appear to be working. We could not spot any lights out (at least on that night) on the ring road.

Salisbury City Council

We were delighted to see that the lights on the Poultry Cross were switched on (sad it is shrouded in scaffolding now!) following our report and pleased that the case of graffiti we reported at Culver Street car park was cleaned up promptly. We recognise that graffiti in the underpasses and tunnels is part of a longer term initiative but our inclusion in the discussions on the Managing the City and the Underpasses and Tunnels groups are helping us develop this area of work to improve the city. As far as we can see the reports of overgrown foliage were dealt with swiftly, we will watch these issues.

Private Businesses and Landowners

When we did our street audit last spring, we had approached businesses and landowners where we felt they could help by providing additional lighting on their premises or property. We are pleased to report that both The Red Lion and the Market Inn now have lights switched on on their frontage which make that area of the city lighter. Neither John Glen MP nor HSBC, to whom we have written twice, despite an initial positive response, have switched on their lights on their buildings we identified as being switched off, making the area outside their buildings very dark.

After further investigation with John Glen's office, we understand that work is underway but the light fitting is old and requires work to fix or replace it. Evidently it hasn't been working for several years so it might mean a whole new unit, but they are going to see what can be done.

We wrote to Succession Wealth about installing a light on their frontage on Milford Street and they referred us to Myddelton Major, the agent for their landlord. After further communication with them we are delighted to report that spotlights have now been fitted to make that section of Milford Street brighter.

We have reported all the non working lights on the footpaths and slip roads to the Waitrose car park on MyWilts. There are a number of lights out within the car park itself (which may be for energy saving reasons). We have reported this to the manager of Waitrose and await a response.

Recognising that the path through St Martin's Churchyard is permissive only we approached the Churchwarden and received this positive response:

*"Thank you for your email we do indeed recognise the need for safety and would like to assure you we are already in proposal stage for lighting the footpath you describe. You will no doubt appreciate we already have lighting in the churchyard and the path leading to a gated entrance to the south of the St. Martin's Centre. I will keep you updated as to the progress of our plans.
Thank you,
Regards,
Robert Hayes , Churchwarden"*

We contacted Deliveroo about the behaviour and rudeness of their drivers towards pedestrians in particular after dark and received this response:

"Thanks for letting us know about this incident. We're sorry to hear about it.

We take reports like this very seriously. We will be sharing these details with our rider team to help improve our service and make sure something like this doesn't happen again in the future.

We have extremely high standards for everyone working with Deliveroo. We're sorry that this time, those standards weren't met.

Best wishes,

*Mel Nemesis
Deliveroo Customer Care"*

Salisbury Women's Safety Initiative
November 2022

Annex A – Examples of Street Lights Logged to MyWilts App



Large, wall-mounted street lights
e.g. 00060974



Smaller street lights in other busy
areas e.g. 0005465



Other large, wall-mounted street
lights adjacent to hospitality venues
like The Chapel e.g. 00078545



Smaller street lights adjacent to
traffic crossings e.g. 0005462